

ABSTRACT OF THE DISCLOSURE

A transition request reception unit receives a request for transition between portable telephone companies from a customer terminal, and a customer determination unit determines whether the customer is qualified or not. If it is determined that the customer is qualified, an after-transition service information presentation unit presents information about an after-transition service equivalent to a service contracted before transition and about the contract to the customer terminal. A service contract unit receives contract information for the after-transition service from the customer terminal to conclude the contract and notifies the customer terminal of the result.